

PERFORMANCE INDICATORS – 2015/16

Indicator	Cardiff	Benchmarking Comparator		
		Welsh Chief Auditors Group	Core Cities	CIPFA
% of clients' response to questionnaires which are at least "satisfied"	100	99		
% of recommendations accepted versus made	99	99		
% of audits completed in planned time	54	68		
% of directly chargeable time, actual versus planned	78	67	67	
% of planned audits completed	80	85		
Chargeable days per auditor	167		174	181
Non chargeable days per auditor (FTE)	95			82.5